**Priya**

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**Professional Summary**

* Overall 9+ years of IT experience in developing end to end BPM Applications using Appian BPM and IBM BPM tools in domains like insurance, Finance, and logistics.
* Holds 6+ years’ experience in Appian BPM and 3 years’ experience in IBM BPM.
* As a part of the Application development Team, have worked extensively on coordinating with the customers in development activities.
* Sound knowledge and experience of design and development of process model, UI screen design (Tempo forms), Rules, SAIL (Self-Assembling Interface Layer) Interface, Appian Records and Reports, Data Management, Document management.
* Working experience constants and expression rules, smart service plugins and SAIL based features & components.
* Experience in creating data stores and custom data type (CDT).
* Hands on experience implementing Gateways, Expression Rules, and Validations.
* Configured security for process model, reports, and records.
* Have knowledge in creating users and data source from Appian admin console.
* Experience in designing Appian integration and WEB API objects.
* Having good hands on various Smart Services.
* Has good knowledge of BPM Supporting languages and tools (JavaScript, HTML, XML, and DOJO, Core java, soap web services).
* Experience of IBM BPM Admin Task like getting logs, Create Data Source, restarting server, Terminating, and clearing instances, Snapshot Deployment, Team, and role binding, Changing EPV& env values, REST API’s, Process portal, WAS console and process admin console.
* Development of BPM applications using IBM BPM features like the BPD(Process), Coaches (user interfaces),Sub process, Linked process, Script, System task, User task, Business objects, message events, gateways, error handling, web services and DB integrations.
* Good knowledge of preparing queries using SQL DDL &DML commands.
* Hands on experience on creation of tables, views, preparing complex queries, Joins, indexes, Constraints, stored procedures, SQL query tuning and schedulers in db.
* Experience in Export and Import excel data from data vase. Experience in understanding and developing the existing sql complex queries.
* Experience in working with IBM WODM rule designer.
* Good communication and interpersonal skills.
* Worked in Development, Enhancement, Migration, and production support projects in career span.

**Certification’s**

* Appian Senior Developer certification
* Appian associate developer certification
* Appian sales accreditation
* Appian presales accreditation
* Certified on IBM BPM v8.5.7 using process designer application developer

**Skill sets:**

* Operating Systems : Windows
* BPM Tools : Appian BPM, IBM BPM
* Database : MySQL, MariaDB, IBM DB2, ORACLE 11g
* Scripting Language : HTML, JavaScript
* Middleware tools : IBM WODM
* Issue/ Bug tracking tools : Whizible, JIRA, ALM
* RPA Tools : Automation Anywhere

**Projects Summary**

**Role : Senior Appian Developer July 2022 – till now**

**Project : Pension Risk Management**

**Client : AON Insurance**

**Environment : Appian BPM 22.x-23.x, MySQL**

**Description:** AON’s pension risk management offers numerous ways to manage or transfer the liability risk of a DB plan – plan design, investing, lump sum payments, annuity purchase, and plan termination. It poses challenges to plan sponsors, and consultants have the expertise to solve their pension plans distract senior management from their core business responsibilities, organizations that decrease the size and risk of their plans gain a competitive advantage, and investors are more aware of pension risk, impacting stock prices and credit ratings.

**Responsibilities:**

* Designed various Process Models based on the functionality.
* Worked on web services configurations for pulling Data to Appian.
* Worked on Integration Objects to connect to the external system.
* Developed Dynamic user Interfaces using SAIL.
* Worked on Decision Object.
* Worked on the Document Generation smart services.
* Developing complex Business Rules (Expression rules).
* Worked on various Smart Services for data management.
* Creating Custom Data Types (CDTs) as per database schema design.
* Created Records for MIS module.

**Role : Senior Appian Developer Jan 2021 – June 2022**

**Project : Retirement Solutions**

**End Client : AON Insurance**

**Technologies/Environment: Appian BPM 20.x-22.x, AON Connect, MySQL**

**Description:** Aon retirement solutions translate complex data into actionable insights using a holistic global approach. We help identify risks and opportunities, offering cost-efficient strategies that align with your organization are guiding principles. Access the industry’s most complete and integrated solutions to help budget for and capitalize on risk, while helping your employees sufficiently save for retirement. It offers solutions like Actuarial Services, Benchmarking Benefit Plans, Pension Administration, and Pension Risk Management

**Responsibilities:**

* Created BPM workflows in Appian using the process modeler.
* Responsible for developing Process models.
* Created Appian User Interface in SAIL.
* Created functional documents to outline the designs.
* Developed the Application Data Model.
* Created SAIL forms, rules, and constants.
* Designed the Data Model structure and the relevant Data Store components.
* Developed CDT’s, Records, and Reports

**Role : Senior Appian Developer Aug2019 – December 2020**

**Project : Investment Advisory Services**

**End Client : AON Insurance**

**Environment : Appian BPM 19.x-20.x, AON Connect, MySQL**

**Description:** Aon offers flexible solutions designed with the goal to ease implementation, diversify investments, manage assets/liabilities, and reduce fees, to help improve outcomes. They are fully integrated investment management services, delivered with transparency and independence. It involves steps like Initial inputs, pre-meeting, manager visit, post-meeting, rating discussion, rating sheet, and implementation of research.

**Responsibilities:**

* Created SAIL forms, rules, and constants.
* Developed the Application Audit Logs and User Reports.
* Co-ordinates with Technical Architecture team for all interfacing systems
* Responsible for Onsite / Offshore Coordination.
* Responsible for Development Team and delivery of functions based on project plan
* Responsible for delivery standards, reusability and overall integration of components.
* Owns critical components and supports team for any challenges.
* Interaction with Business and Downstream systems for good coordination on the implementation.

**Role : Appian Developer Jan2018 – July 2019**

**Project : AB Connect**

**End Client : AON Insurance**

**Environment : Appian BPM 18.x-19.x, AON Connect, MySQL**

**Description:** AB Connect provides the ability to review contracts, claims and accounting, and functionality.

* **Contracts:** Developed in such a way that provides an easily understandable format that is composed of Reinsurer Line-Up, Signing Status, and Placement Timeline and Contract document repository.
* **Claims and Accounting:** It includes Including Claims and Accounting document repository ECF Collateral funding – funding inventory and tracking Contract experience – balances Payments – billing status Inquiries
* **Functionality:** It gives capabilities to run bespoke claim reports easy exporting of data to Excel and PDF, in addition to email reports improved efficiency with one-click ‘Quick List’ reports.

**Responsibilities:**

* Design and implementation of BPM process applications for different workflow modules.
* Created functional documents to outline the designs
* Developed Process models using Appian Modeler.
* Created Technical documents to outline the Appian Design Architecture.
* Created User Training Documents.
* Created ad-hoc and custom reports according to the business requirements.
* Write detailed functional specifications to outline the business requirements and technology solutions.
* Have created a best practices & coding standard documents for BPM projects.
* Supported all phases of testing and defect resolution in Appian BPM.
* Assisted in deploying process applications to process servers in various environments

**Role : BPM Developer Sept 15 –April17**

**Project : Trade Corrections**

**End Client : Raymond James**

**Technologies/Environment : IBM BPM 8.5, SQL Server 2012**

**Description:** The Customer is an American diversified holding company providing financial services to the individual corporation and municipalities through its subsidiary companies that engage primarily in Investment and financial planning in addition to investment banking and asset management. This project deals with trade corrections and trade data maintenance of its subsidiary companies. The customer has chosen IBM BPM, IBM WODM to create this platform.

**Responsibilities:**

* Involved in designing BPD’S (Process models) and developing integration services.
* Implemented Team Filter Services to assign the team to correct set of users.
* Implemented error handling and coach (UI) validations.
* Worked on post development, deployed into UAT and Prod environments.
* Worked on data base integration to manage the data.
* Tested services using Soap testing, integrated with WODM and other internal organization web services.
* Implemented UCA (message events) to trigger the different processes.
* Involved in enhancement of the client side human services user screens.

**Role : Software Engineer June 2014 –Aug 2015**

**Project : Vessel Operation System Services (VOSS)**

**Client : Turbaduana, Norway**

**Environment : IBM BPM 8.0, IBM DB2**

**Description:** VOSS deals with Client Agencies as a service providing company to their client ships at various ports.It provides services to various ships at different ports including where there are no Client local offices by tracking the information from the local agent. The project focuses on Cargo details, Port Rental, Vessel Information, Cargo tracking, Local Agents Details.

**Responsibilities:**

* Implemented Team Filter Services to assign the team to correctset of users.
* Worked on Web Service Integration to connect with multiple IBM Tools.
* Worked on designing BPD (process models) using lanes, activities, timer events, message events, tracking events, gateways, error handling.
* Developed user interfaces using responsive coaches, css, html, dojo and JavaScript.
* Created Data Sources for Different Data Bases integration in Admin Console.

**Role : Software Engineer Sept 2013 – April 2014**

**Project : Global Compensation Incentives**

**End Client : Walmart**

**Environment : IBM WODM**

**Description:** The customer is one of the topmost retail service providers based out of USA. The project’s objective is to provide annual incentives for internal associates across the global level. It defines the eligibility requirements, incentive and Deferral amount calculations based on their performance. Customer has chosen IBM BPM and WODM to create this platform. ODM has been leveraged to implement Associate eligibility and Award amount calculations

**Responsibilities:**

* Involved in understanding of requirements, analysis, and design.
* Involved in creation of dynamic domains.
* Involved in publishing rule project to DC.
* Involved in creation of action rules and decision tables, rule flows for data validation.
* Creation of unit test cases and checking for the correct execution locally using Soap UI and DVS testing.

**EDUCATION:** Bachelor of Technology Engineering from JNTU University of Hyderabad, India - 2013